



Health Level Seven® International

For Immediate Release

Contacts:

Andrea Ribick, HL7, andrea@HL7.org, (734) 677-7777
Jennifer Tong | jtong@jwilsonadvisors.com, (202) 748.1758

**CAQH CORE and HL7 Announce Collaboration to Improve Interoperability
Between Administrative and Clinical Systems**

*Leading industry organizations align to accelerate electronic data exchange for prior
authorization, medical documentation, and value-based payments*

ATLANTA, GA and WASHINGTON, DC – Sept. 19, 2019 – [CAQH CORE](#) and [Health Level Seven International \(HL7\)](#) today announced a collaboration to address long-standing healthcare industry challenges by accelerating automation and improving interoperability between administrative and clinical systems. This is the first time these two organizations, which conduct complementary work to improve the electronic exchange of data across the healthcare industry, have collaborated on solutions to specific technical and administrative burdens.

“Our collaboration will help move the healthcare industry towards greater automation and streamlined business processes,” said [April Todd, Senior Vice President, CAQH](#). “We are delighted to work with HL7 to address some of the biggest interoperability issues facing the industry.”

The two organizations will initially collaborate in three areas:

- 1. Prior Authorization:** Currently, the prior authorization process is a labor intensive, time consuming, and costly administrative burden for providers and payers. It also frustrates patients and, in some cases, delays care. HL7 and CAQH CORE will collaborate to move the industry towards end-to-end automation of the prior authorization process.
- 2. Exchange of Medical Documentation:** According to the [CAQH Index](#), 84 percent of attachments, or documents that prove medical necessity, are exchanged manually and often contain too much, too little, or the wrong type of information. This delays prior authorizations, hinders the transition to value-based payments, and costs plans and providers time and money. HL7 and CAQH CORE will

work to align their respective efforts to support the electronic exchange of clinical information and medical documentation.

- 3. Value-Based Payments:** The transition to value-based payment models has been slowed by a patchwork of administrative and technical approaches and work-arounds. HL7 and CAQH CORE will work together to address the interoperability challenges causing administrative burden for innovative payment models.

“HL7 and CAQH CORE have made great strides to improve the exchange of information in the healthcare continuum,” said [Charles Jaffe, MD, PhD, CEO, HL7 International](#). “Our collaboration will enable better alignment and accelerate progress toward interoperability between clinical and administrative systems.”

About CAQH CORE

Industry-led, CAQH CORE was formed to drive the creation and adoption of healthcare operating rules that support standards, accelerate interoperability, and align administrative and clinical activities among providers, payers, and consumers. CAQH CORE Participating Organizations represent more than 75 percent of insured Americans, including health plans, healthcare providers, vendors, government entities, and standard setting organizations. Five phases of CAQH CORE Operating Rules and Certification Test Suites have been issued to date. For more information, visit www.caqhcore.org.

About Health Level Seven International (HL7)

Founded in 1987, [Health Level Seven International](#) is the global authority for healthcare information interoperability and standards with affiliates established in more than 30 countries. HL7 is a non-profit, ANSI accredited standards development organization dedicated to providing a comprehensive framework and related standards for the exchange, integration, sharing, and retrieval of electronic health information that supports clinical practice and the management, delivery and evaluation of health services. HL7's members represent approximately 500 corporate members, which include more than 90 percent of the information systems vendors serving healthcare. HL7 collaborates with other standards developers and provider, payer, philanthropic and government agencies at the highest levels to ensure the development of comprehensive and reliable standards and successful interoperability efforts.

For more information, please visit: www.HL7.org

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