HL7® International Named Customer Experience Spoke in ARPANET-H, a Nationwide Health Innovation Network

Ann Arbor, Mich. – March 22, 2024 – Health Level Seven International (HL7®), a leading standards-development organization, proudly announces its designation as a Customer Experience Spoke within ARPANET-H, the nationwide health innovation network spearheaded by the Advanced Research Projects Agency for Health (ARPA-H).

ARPA-H, an agency within the U.S. Department of Health and Human Services, launched the ARPANET-H network in Fall 2023. The network is anchored by three physical hubs:

- **The Customer Experience hub** - focused on developing health solutions that will be accessible, needed, and readily adopted. This hub’s physical location is in Dallas, Texas.
- **The Investor Catalyst hub** - focused on speeding the transition of innovative ideas into practical, accessible solutions that deliver for Americans by engaging with researchers, entrepreneurs, and investors. This hub’s physical location is in Cambridge, Mass., in the greater Boston area.
- **The Stakeholder and Operations hub** – located adjacent to many intergovernmental partners and stakeholders in the National Capital Region.

The ARPANET-H hubs are mission-focused, regional centers with a growing network of spokes from around the country representing the diversity of people, settings, and capabilities that encompass the American health ecosystem.

"HL7 International is honored to be named a Customer Experience Spoke within ARPANET-H," said Charles Jaffe, M.D., Ph.D., HL7 CEO. "This recognition underscores our dedication to driving innovation and
enhancing the interoperability of healthcare information so everyone can securely access and use the right data when and where they need it. We look forward to collaborating with ARPA-H and fellow stakeholders to advance health equity and accessibility nationwide."

Together, the hubs and spokes will collaborate with ARPA-H to catalyze game-changing breakthroughs in science and medicine that improve health outcomes. ARPANET-H will enable health problems to be solved faster, with accessible, equitable solutions reaching the American public more quickly.

Just as ARPANET linked geographically separate computers to spark the internet and unleash a technological revolution, ARPANET-H will link the American health ecosystem to create transformative changes in health care.

For more information about the Customer Experience Hub and its initiatives, visit: www.customerexperiencehub.org.

About HL7
Health Level Seven® International (HL7) is an ANSI-accredited, not-for-profit standards developing organization with the mission of empowering global health interoperability. With affiliates in over 30 countries, HL7’s global membership envisions a world in which everyone can securely access and use the right data when and where they need it. Widely implemented by vendor and healthcare systems, and required by governing bodies around the world, HL7 standards deliver solutions for health information technology, including HL7® Fast Healthcare Interoperability Resources (FHIR®), Version 2 (V2) and Clinical Document Architecture (CDA®). For more information, visit HL7.org. www.HL7.org

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